



## **WAREHOUSE HANDLING CHARGE**

Shipments received at our warehouse are subject to the following charges: inbound/ outbound and storage charges. The inbound fee is for items to be accepted, inspected, and, if appropriate, pad-wrapped and placed in the proper location. The outbound charge is for claiming items from storage and preparing items for delivery. Items require a minimum of three business days to be inspected, with a window of up to five business days from delivery to notify the client of any damages based on the selected inbound method. We provide images of any exterior package damage on Inbound Basic and pictures of the damaged item and packaging on Inbound Inspection.

Warehouse handling costs are determined by the weight of the goods and the time to complete. The rates for the first hour are as follows:

<b>Service</b>	<b>Description</b>	<b>Rate</b>	<b>Minimum Weight</b>	<b>Minimum Charge</b>
Inbound Inspected <sup>1</sup>	Full removal from packaging with photo	\$7.5 per 100lbs	1000 lbs	\$75
Inbound Basic <sup>1</sup>	Exterior packaging inspection without opening of item or photos	\$4 per 100lbs	1000 lbs	\$40
Outbound <sup>1</sup>	Pulling inventory from the warehouse to loading dock	\$5 per 100lbs	1000 lbs	\$50

<sup>1</sup>This includes the first hour of labor. Storage and handling tasks that take longer incur warehouse labor charges. Charges are in .25/hr increments with a .5/hr minimum at \$75 per/hr.

## **MONTHLY STORAGE CHARGES**

We offer rack and vault storage.

**Rack Storage** - typically for OS furniture or palletized items charged by the cubic foot. The monthly rate is \$0.70 per cubic foot with a 100-foot minimum.

**Vault Storage** - typically for when a project has enough inventory to fill a vault efficiently. Customers may request to vault their items. Our standard vault contains over 200 cubic feet of storage, billed at a flat rate of \$140 monthly.

## **STORAGE ACCESS CHARGES**

M1 will assess warehouse labor charges when pulling from items stored inventory without an outbound. Requested outbounds not picked up within three business days of the scheduled date are subject to restocking fees. Charges are in .25/hr increments with a .5/hr minimum at \$75 per/hr.

## **PAYMENT**

The sums due under this agreement shall be paid as follows:

1. Accepted Payment Methods
  - a. M1 accepts payments via credit card, subject to a 3.5% processing fee.
  - b. Payments can be made via check.
  - c. ACH bank transfers are also accepted.
2. Payment Due Date
  - a. Payment is due within 14 days of receipt of the invoice.
3. Late Payment Fees
  - a. Late payments will incur a fee of 1.5% per month following the invoice due date.
4. Reversal of Funds
  - a. Once payment has been made for services rendered by M1, the client agrees not to initiate any chargeback or reversal of funds through their financial institution. Any attempt to dispute or reverse a charge through a credit card company, bank, or other financial institution shall be considered a breach of this agreement. In the event of a legitimate dispute regarding services or charges, the client agrees first to notify M1 in writing and provide M1 with a reasonable opportunity to address and resolve the issue. If a resolution cannot be reached through direct communication, both parties agree to engage in mediation or

In consideration of the extension of credit, the undersigned client agrees to pay the account in accordance with the M1 LLC's Terms by personally guaranteeing payment in the amount of all invoices representing moving services and materials provided to the undersigned client and/or their business entity, whether said invoices are signed or unsigned. In the event of non-payment and the account is placed with an attorney or collection agency for collection, the customer agrees to pay any and all attorney fees, finance charges, cost of collection, filing and recording fees, and cost of liens incurred by M1 LLC in the collections of amounts due.

## **DEFAULT**

Buyer shall be in default under this agreement if any sums due are not paid on or before the fifth (5) day on which they are due.

5. EXPENSE OF COLLECTION: Buyer agrees to pay all expenses of collecting sums due under this agreement, including a reasonable attorney fee if an attorney's services are engaged in collection.
6. Buyer agrees to pay interest at a rate of 1.5% per month until the balance is paid in full.

## **DISPUTE RIGHT TO CEASE WORK**

In the event Buyer fails to pay any periodic or installment payment due, M1 LLC may cease work without breach, pending payment, or resolution of the dispute. M1 LLC shall not be liable for any delay due to circumstances beyond M1 LLC's control, a dispute, or failure to pay.