



LOCAL MOVING RATES

- Movers are billed at \$80 per hour per mover.
- Trucks are billed at \$90 per hour per truck.
- Time is billed per quarter hour rounded up after 5 minutes into the quarter hour.
- Moving rates are charged from when we leave dispatch to when we return to dispatch.
- Mountaineer Moving ultimately determines the number of crew and trucks dispatched.
- Crew transport vehicles, if needed, are charged \$100 per day.
- For non-local jobs that require Mountaineer Moving movers and equipment to remain overnight at or near the jobsite, the client will be responsible for all lodging costs. Lodging expenses will be billed at cost plus a ten percent coordination and administration fee.
- A nightly per diem of sixty-five dollars per mover and per truck will be billed for each overnight stay. These charges are intended to cover meals, incidentals, and the logistical burden of overnight deployment.
- Mountaineer Moving or M1 Logistics reserves the right to change billing rates, and notification of any rate changes will be sent to the client.
- There is a minimum 2-hour charge for all jobs.
- For jobs with a non-definite start time that require movers to remain on call and unavailable for other work, a standby rate of fifty (50) dollars per hour per mover will apply. Standby rates apply only when this arrangement has been discussed and agreed upon in advance and when movers are waiting at Mountaineer Moving facilities. If delays occur while movers are already on site or actively working, normal hourly rates apply.

MILEAGE & FUEL

- Mileage & fuel charges will be applied to all jobs outside Bozeman / Belgrade city limits or 25 miles from Mountaineer Moving dispatch.
- A combined fuel & mileage surcharge of \$2.25 per mile
- There is a discounted rate of \$125 trip fee to Big Sky; this replaces the fuel & mileage surcharge for both moving trucks and crew transport vehicles.
- Mileage & fuel surcharges are applied to crew transport vehicles. Charge only occurs if there are more movers than fit in the trucks(s).

MOVING VALUATION

- Sixty cents per pound per item of coverage is provided free of charge: this is the default coverage unless the client communicates that they want to purchase full-value coverage.
- Full Value Coverage is 1.25% of the total declared valuation amount; a minimum declared value of 10,000 is required. A declared valuation of \$10,000 would incur a \$1250 charge.

DEBRIS REMOVAL

- Large amounts of trash (full truck of trash) will be taken to the local landfill and charged the hourly rate to dump the trash + dump fees.
- For small amounts of trash, we will use our partner's M1 Logistics dumpsters – one full dumpster is billed at \$700, and one full truck of trash is ~50% of these dumpsters \$350.
- Debris removal is billed as needed and handled at Mountaineer Moving's discretion.

SPECIALTY THIRD-PARTY SERVICES

- Assembly and disassembly of bunk beds is performed as a courtesy service only. All bunk beds must be inspected and approved by the client after assembly. Mountaineer Moving disclaims any liability for improper design, manufacturing defects, or incorrect assembly related to bunk beds once the client has accepted the work. In this instance, work is considered accepted once Mountaineer Moving has left the site.
- Crating is \$32.50 per cubic foot for stick crates or 42.50 per cubic foot for solid crates. Example 48" x 48 "x 12" = 16 cubic feet - stick crate = \$520; solid crate = \$680
- Packing items into boxes/containers is charged by the hourly rate + the cost of the materials.
- Third-party services scheduled by Mountaineer Moving or M1 Logistics are based on the third-party providers' quotes. We can help to arrange hanging of artwork, draperies, cranes/lifts and other specialty services.
- Mountaineer Moving specialty services include hanging lower-cost artwork (under \$5,000), hanging draperies, etc. These services will be charged at \$125 per hour.
- Helpers to the specialty installers are charged at the mover rate above. One helper is always required.
- All specialty services must be discussed ahead of time, and Mountaineer Moving reserves the right not to perform these services if they were not declared ahead of time or if the scope is different than what was declared.

OVERTIME RATES, THRESHOLDS & HOLIDAYS

- The threshold for overtime rates is anything above 10 hours in one day or above 40 hours on one project in a week.
- Overtime rates are charged at 1.5 times the regular rate.
- Mountaineer Moving's crew leaders are instructed to notify the client ~1 hour before the overtime rate would start (or one hour before we would have to start driving back to the office before overtime would start). However, this is a courtesy, and it is ultimately the client's responsibility to ask for the work to be finished on a future date to avoid overtime charges
- On the following holidays, New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, all rates will be twice the cost for all rates listed in this document. Please note that these holiday rates apply on the specified dates.

ESTIMATES & BIDS

- An estimated price is a best guess based on experience and assumptions about unknown conditions. Work performed on an estimated basis will be billed on a time and material basis according to the attached rate and price sheet. If materials not listed on the rate sheet are needed, they will be charged 10% above the price paid by Mountaineer Moving. The estimated price may vary significantly from the actual price.
- A bid price is a firm price based upon the conditions specified and agreed to above. If the actual conditions vary from those agreed to above and in the attached documents, then Mountaineer Moving LLC has the sole right to withdraw the bid or modify the contract to reflect the change in the work to be done.
 - » Customers may add to bid work by written change order only. An administrative fee of \$150 shall be charged per change order. The change order may be performed as a bid price or on a time and materials basis at the sole discretion of Mountaineer Moving LLC.
 - » Any work done pursuant to a verbal change order and outside of the attached scope of work shall be deemed accepted by the buyer unless written notice is given within 72 hours of the beginning of work on the change order.

MATERIAL PRICING

- Below is a list of prices for commonly used materials. For materials with no listed price, Mountaineer Moving will purchase and sell them to the client for a 10% markup.

Material	Price (\$)
Small Box	\$2.00
Medium Moving Box	\$2.50
Large Box	\$3.00
Small Wardrobe	\$21.00
Large Wardrobe	\$24.00
Dish Barrel	\$9.00
Four Piece Mirror Pack	\$11.00
Packing Paper (200 Sheets)	\$26.00
Packing Paper (500 Sheets)	\$44.00
Paper Pads	\$12.50
Bubble Wrap	\$33.00
Tape (Per Roll)	\$3.00
Plastic Couch Cover	\$8.00
Mattress Bag (Any Size)	\$9.50
Light Duty Furniture Pad	\$10.00
Heavy-Duty Pad	\$22.00
Small Wrap	\$12.50
Medium Wrap	\$22.00
Large Wrap	\$30.00

PAYMENT

The sums due under this agreement shall be paid as follows:

1. Accepted Payment Methods

- a. M1 Logistics accepts payments via credit card, subject to a 3.5% processing fee.
- b. Payments can be made via check.
- c. ACH bank transfers are also accepted.

2. Payment Due Date

- a. Payment is due within 14 days of receipt of the invoice.

3. Late Payment Fees

- a. Late payments will incur a fee of 1.5% per month following the invoice due date.

4. Jobs lasting longer than 5 days may be subject to the following

- a. A deposit for 30% of the proposed work schedule
- b. Weekly invoices are to be paid before further work continues

5. Reversal of Funds

- a. Once payment has been made for services rendered by Mountaineer Moving or M1 Logistics, the client agrees not to initiate any charge-back or reversal of funds through their financial institution. Any attempt to dispute or reverse a charge through a credit card company, bank, or other financial institution shall be considered a breach of this agreement. In the event of a legitimate dispute regarding services or charges, the client agrees first to notify MM in writing and provide MM with a reasonable opportunity to address and resolve the issue. If a resolution cannot be reached through direct communication, both parties agree to engage in mediation or

In consideration of the extension of credit, the undersigned client agrees to pay the account in accordance with the Mountaineer Moving LLC's or M1 Logistics LLC's Terms by personally guaranteeing payment in the amount of all invoices representing moving services and materials provided to the undersigned client and/or their business entity, whether said invoices are signed or unsigned. In the event of non-payment and the account is placed with an attorney or collection agency for collection, the customer agrees to pay any and all attorney fees, finance charges, cost of collection, filing and recording fees, and cost of liens incurred by Mountaineer Moving LLC or M1 Logistics LLC's in the collections of amounts due.

DEFAULT

Buyer shall be in default under this agreement if any sums due are not paid on or before the fifth (5) day on which they are due.

6. **EXPENSE OF COLLECTION:** Buyer agrees to pay all expenses of collecting sums due under this agreement, including a reasonable attorney fee if an attorney's services are engaged in collection.
7. Buyer agrees to pay interest at a rate of 1.5% per month until the balance is paid in full.

DISPUTE RIGHT TO CEASE WORK

In the event Buyer fails to pay any periodic or installment payment due, Mountaineer Moving LLC or M1 Logistics LLC may cease work without breach, pending payment, or resolution of the dispute. Mountaineer Moving LLC shall not be liable for any delay due to circumstances beyond Moving LLC or M1 Logistics LLC control, a dispute, or failure to pay.

CANCELLATION, RESCHEDULE, AND DEPOSIT POLICY

This policy applies only to jobs with an estimated cost of \$3,500 or jobs scheduled for two business days or longer. Mountaineer Moving reserves the right to adjust this policy on a case-by-case basis.

DEPOSIT REQUIREMENT

- A deposit equal to 30% of the estimated job cost is required for all applicable jobs to secure your booking.

CANCELLATION POLICY

- **More Than Two Weeks' Notice (Over 10 Business Days)**
 - » No cancellation fee applies.
 - » Your deposit will be fully refunded.
- **Between One and Two Business Weeks' Notice (Approximately 5–10 Business Days)**
 - » A cancellation fee applies.
 - » Only 30% of your deposit will be refunded.
- **Less Than 5 Business Days' Notice**
 - » No deposit refund will be issued (the deposit is forfeited).

RESCHEDULING POLICY

- **More Than 6 Business Days' Notice**
 - » No rescheduling fee applies; your deposit will be transferred to the new date.
- **Less Than 5 Business Days' Notice**
 - » Your deposit may be forfeited.

UNUSED SCHEDULED DAYS

- For multi-day projects where Mountaineer Moving has reserved movers and equipment for a defined number of consecutive days, the client is responsible for the full scheduled commitment. If the client elects to use fewer days than originally scheduled, a reduced availability fee will apply for each unused scheduled day. This fee is one hundred dollars per scheduled mover and one hundred dollars per scheduled truck per unused day.
- This fee applies regardless of whether the unused days result from project acceleration, scope reduction, or client scheduling decisions. It is intended to offset lost availability and opportunity costs.

TERMS & CONDITIONS

DAMAGE & CLAIMS PROCEDURES FOR MOUNTAINEER MOVING

1. Mountaineer Moving is not responsible for damage to the contents of boxes packed by the client.
2. All claims for loss or damage must be submitted in writing to billing@m1-mt.com within 30 days following either the delivery of the goods or the notification of loss or damage, whichever occurs first.
3. In light of the active environment— characterized by foot traffic and the presence of other workers, the customer is required to participate in a final walk-through of the premises with our crew before departure. Any damage attributable to Mountaineer Moving must be identified and documented during this walk-through; failure to record such damage at that time shall be deemed acceptance of the condition of the goods
4. No lawsuit or other legal action may be initiated by the customer or any other party against Mountaineer Moving or M1 Logistics for loss or damage to the goods unless a timely written claim has been submitted as provided in subsection (a), and such legal action is commenced no later than the earlier of: (i) six months after the date of delivery by Mountaineer Moving, or (ii) six months after notification of loss or damage to part or all of the goods.
5. Mountaineer Moving or M1 Logistics reserves the right to repair damaged goods; this may require Mountaineer Moving to move the item off-site.

LIABILITY EXCLUSIONS

1. Mountaineer Moving or M1 Logistics shall not be liable for any loss or damage to goods that are tendered, moved, stored, or handled, regardless of the cause, except where such loss or damage results directly from our failure to exercise the level of care that a reasonably prudent moving company would under similar circumstances. Furthermore, Mountaineer Moving or M1 Logistics shall not be responsible for damage that the exercise of such care could not have prevented.
2. Mountaineer Moving or M1 Logistics shall not be liable for the following:
 - a. Transporting, installing, and setting up electronic devices and home appliances.
 - b. Mountaineer Moving or M1 Logistics disclaims responsibility for these items' electrical and mechanical functionality post-move, as pre-existing conditions or improper installation may not be detected.
 - c. Loss, damage, or delay resulting from acts of God, public enemies, legal authorities, or any act or default of the shipper or owner.
 - d. Inherent vice or defects in the goods, including susceptibility to damage from atmospheric conditions such as temperature and humidity fluctuations.
 - e. Delays or additional charges arising from stops or holds at the shipper's or owner's request.
3. **Highly Valuable Personal Items**
 - a. It is strongly recommended that any items of significant monetary or sentimental value be transported personally by the client.
 - b. This includes, but is not limited to, jewelry, precious metals, important documents, medications, and other highly valuable personal items.
 - c. Mountaineer Moving or M1 Logistics does not assume responsibility for these items, and it is advisable for the client to maintain personal custody during the move.
 - d. Any individual item with a fair market value greater than \$5,000 is considered "high value."

ADDITIONAL TERMS

1. Delays caused by third parties, including but not limited to building management, freight elevators, installers, designers, or site access restrictions, are billable at normal hourly rates.
2. The client is responsible for securing adequate parking, permits, and access for moving vehicles. Delays, tickets, or additional labor caused by inadequate access are billable to the client.
3. The client is responsible for disclosing any liquids, chemicals, food waste, or other substances packed in boxes, containers, or items tendered for transport or disposal. If undisclosed liquids or substances leak, spill, or otherwise contaminate Mountaineer Moving equipment and require professional cleaning, remediation, or decontamination, all related costs will be billed to the client at cost plus a ten percent scheduling and coordination fee. This issue most commonly arises during junk removal or mixed-disposal jobs, but it applies to all services provided.

ADVERSE WEATHER CONDITIONS

Mountaineer Moving or M1 Logistics reserves the right to reschedule moves due to adverse weather conditions. **Mountaineer Moving or M1 Logistics** is not responsible for any costs or damages incurred by the client due to rescheduling resulting from weather concerns. The client acknowledges that adverse weather conditions may require additional labor and transit hours to complete the installation safely and effectively. The client agrees to be responsible for additional hours and charges resulting from these weather-related delays, which can often include up to an hour for properly attaching and removing tire chains.

BINDING CONTRACT

The agreement of terms and signature on the web-form at <https://m1-mt.com/new-job-request/> is a binding contract between Client and Mountaineer Moving LLC and M1 Logistics LLC for moving services.